Chapter 7

Learning Objectives

- 1. Distinguish between primary and secondary storage.
- 2. Identify the important characteristics of secondary storage, including media, capacity, storage devices, and access speed.
- 3. Describe hard-disk platters, tracks, sectors, cylinders, and head crashes.
- 4. Compare internal and external hard drives.
- Compare performance enhancements including disk caching, RAID, file compression, and file decompression.
- 6. Define optical storage including compact discs, digital versatile discs, and Blu-ray discs.
- 7. Define solid-state storage, including solid-state drives, flash memory cards, and USB drives.
- 8. Define cloud storage and cloud storage services.
- Describe mass storage, mass storage devices, enterprise storage systems, and storage area networks.

Introduction

- Data storage has expanded from text and numeric files to include digital music files, photographic files, video files, and much more.
- These new types of files require secondary storage devices with much greater capacity.
- In this chapter, you learn about the many types of secondary storage devices including their capabilities and limitations.



Storage

- Primary storage is:
 - Volatile storage
 - Loses content when the computer loses power
 - Temporary storage
 - Random Access Memory (RAM)
- Secondary storage is:
 - Nonvolatile storage
 - Stores programs and data regardless of power
 - Permanent storage
 - Permanently saves information for future use

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Secondary Storage Characteristics

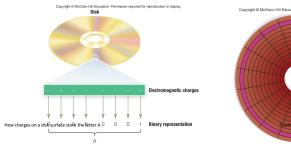
- Secondary storage characteristics
 - Media
 - Physical materials that holds data and programs
 - Capacity
 - How much the media can hold
 - Storage devices
 - · Hardware that reads data and programs
 - Access speed
 - Amount of time required to retrieve data from storage
 - Writing is the process of saving information to storage
 - Reading is the process of accessing information from storage

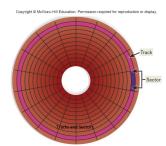


Hard Disks

Save files by altering the magnetic charges of the disk's surface to represent 1s and 0s

- Use rigid, metallic platters that are stacked one on top of one another
- Store and organize files using tracks, sectors, and cylinders

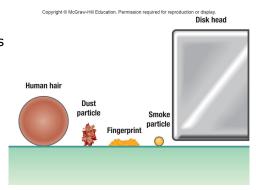




Head Crash

Occurs when read-write head makes contact with the hard disk's surface or with particles on its surface

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Types of Hard Disks

Internal

- Located inside the system unit
- Used to store programs and data files
- You should perform routine maintenance and periodically backup all important files

External

- Removable
- Used to complement internal hard disk



Performance Enhancements

There are 3 ways to enhance performance.

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Technique	Description	
Disk caching	Uses cache and anticipates data needs	
RAID	Linked, inexpensive hard-disk drives	
File compression	Reduces file size	
File decompression	Expands compressed files	



Solid-State Storage

Solid-state devices (SSDs) have no moving

- Solid-state drives
 - Faster and more durable than hard disks
 - Access to slash memory or solid state storage
- Flash memory cards
 - Widely used in laptops, smartphones, GPS navigation systems
- USB Drives (or Flash Drives)
 - Connect to USB port
 - Capacity of 1 GB to 256 GB
 - Portable





Optical Discs

- Hold over 128 gigabytes (GB) of data
- Use reflected light to represent
 - Lands represent 1s and 0s on the disc
 - Pits are bumpy areas on the disc that, when light is reflected, determine the 1s and 0s
 - Use tracks and sectors to organize and store files but only use a single track unlike the hard drive



Optical Disc Types

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Format	Typical Capacity	Description
CD	700 MB	Once the standard optical disc
DVD	4.7 GB	Current standard
Blu-ray	50 GB	Hi-def format, large capacity

Optical Disc Formats

CD-ROM	Compact disc – read only mode	Cannot be written to or erased
CD-R	Compact disc – recordable	Can be written to
CD-RW	Compact disc – rewritable	Can be written to and erasable

Cloud Storage

The Internet acts as a "cloud" of servers

- Applications provided as a service rather than a product
- Supplied by servers that provide cloud storage or online storage



posted on a website, in whole or pa

Cloud Storage Services

Benefits / Advantages

- Maintenance
- Hardware upgrades
- File sharing and collaboration

Disadvantages

- Access speed
- File Security

Cloud Storage Service Companies

CompanyLocationDropboxwww.dropbox.comGoogledrive.google.comMicrosoftwww.skydrive.comAmazonamazon.com/cloudApplewww.icloud.com

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Making IT Work for You ~ Cloud

Using a cloud storage service makes it easy to upload and share files with anyone.

Starting Dropbox Step 1 Good things happen when your stuf

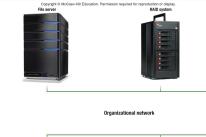


Sharing Dropbox Get more space 125 MB

Mass Storage Devices

To meet the needs of organizations requiring large amounts of secondary storage requirements

- Enterprise storage system
 - Safe use of data across an organizational network
- Devices include:
 - File servers
 - Networked attached storage (NAS)
 - RAID systems
 - Organizational cloud storage







Storage Area Network (SAN)

- Architecture to link remote computer storage devices
 - Enterprise storage systems can be connected to
 - Computers to provide local system access
- User's computer provides file system, but SAN provides disk space
- House data in remote locations and still allow efficient and secure access

Careers In IT

- Disaster recovery specialists are responsible for recovering systems and data after a disaster strokes
- General employer requirements
 - Bachelors or associates degree in computer science or information systems
 - Experience in the field and skills in networking, security and DBA
 - Communication and skills and be able to handle highsress situations
- Annual salary of \$70 K to \$88 K



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A Look to the Future ~ Next Generation Storage

- At some point, hard drives will no longer be able to keep up
 - Looking at ways of increasing capacity without increasing size
 - Currently hard drive maxes out at 128 GB per square inch.
 - New technologies may advance this to 6.25 TG (6,250 GB) per square inch.



Open-Ended Questions (Page 1 of 2)

- 1. Compare primary storage and secondary storage, and discuss the most important characteristics of secondary storage.
- Discuss hard disks including density, platters, tracks, sectors, cylinders, head crashes, internal, external, and performance enhancements.
- 3. Discuss solid-state storage including solid-state drives, flash memory, and USB drives.

Open-Ended Questions (Page 2 of 2)

- 4. Discuss optical disks including pits, lands, CDs, DVDs, Blu-ray, and hi def.
- 5. Discuss cloud computing and cloud storage.
- Describe mass storage devices including enterprise storage systems, file servers, network attached storage, RAID systems, organizational cloud storage, and storage area network systems.