



UTM
UNIVERSITI TEKNOLOGI MALAYSIA

SCHOOL OF COMPUTING
Faculty of Engineering

SCSP1513-03

TECHNOLOGY AND INFORMATION SYSTEMS

Industrial Visit III - CIMB

Venue: Menara CIMB, Kuala Lumpur

Date: 26th October 2018

Lecturer: Dr Sharin Hazlin Binti Huspi

| NO | STUDENTS' NAME | MATRIC NO |
|----|---------------------------------------|-----------|
| 1 | NURFATIAH BINTI MD SHAH | A18CS0207 |
| 2 | NURHALIMATUL SAADIAH BINTI MOHD RAMLI | A18CS0208 |
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Introduction

On 26th October 2018, all SCSP and SCSJ student had a visit to CIMB BANK HQ in Kuala Lumpur. At the beginning of the visit, a talk was delivered by an officer of CIMB Bank. In this talk, the officer introduced to us about CIMB programme that suitable for us to join in after graduated from university such as internship and CIMB fusion programme.

After the talk with the officer ended, another talk from the Mr. Ahmad Affzan Bin Mokhtar Anuar, Director in Head of Production Support which also a former Director in Head of MY IT Infrastructure. In this talk, he introduced to us on how CIMB doing their job in banking, how they manage their customer data from being leaked and the method they used to protect personal information of their customer.

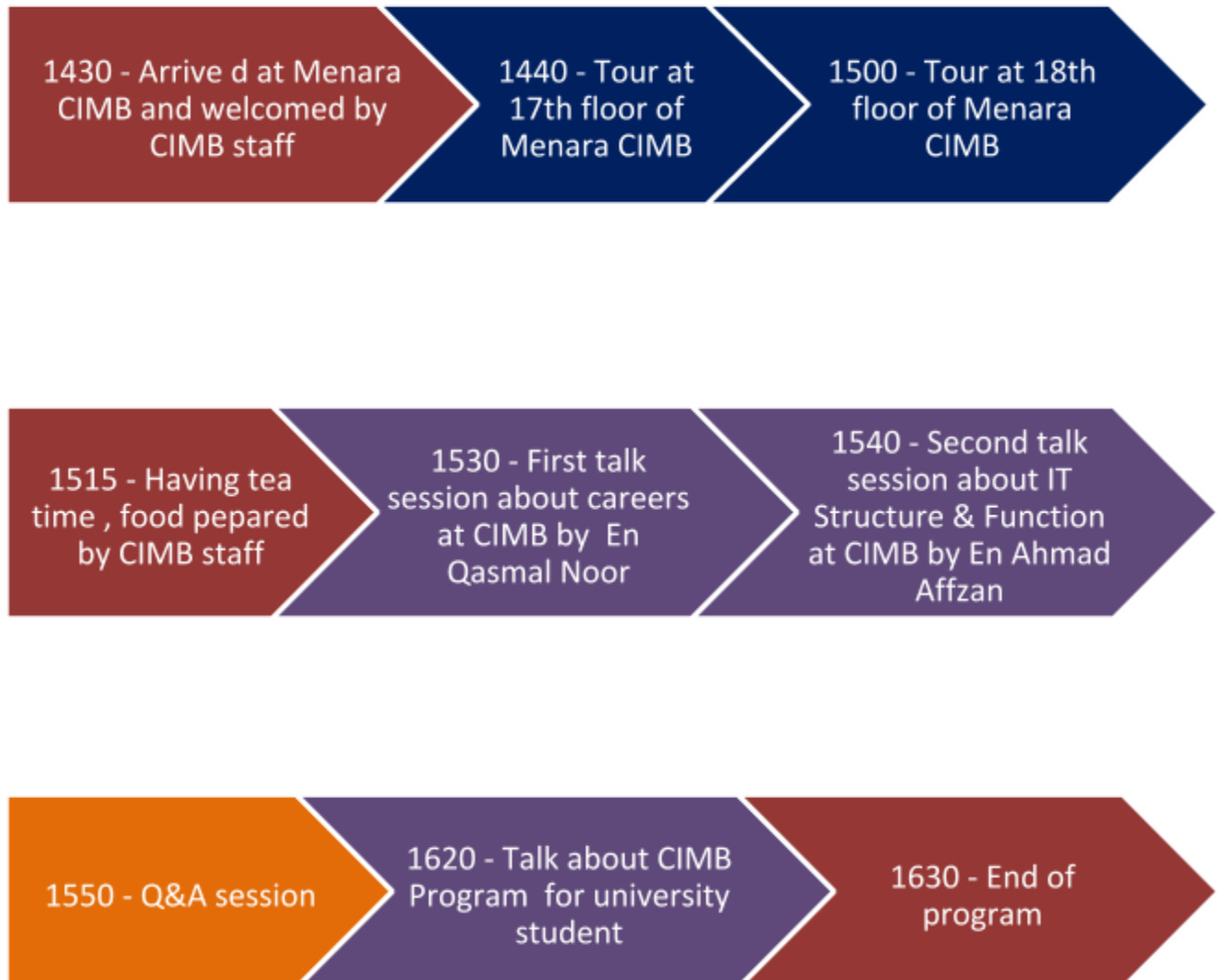
CIMB Group is a leading KL-headquartered ASEAN universal bank, one of the largest investment banks in Asia and one of the largest Islamic banks in the world. .

As the fifth largest banking group in ASEAN, we have around 37,000 staff in 16 countries across ASEAN, Asia and beyond. CIMB Investment Bank provides market-leading conventional and Islamic financial advice for a tailored delivery of banking solutions to our clients. They have structured and executed award winning deals which showcase their ability to innovate and help our clients achieve their goals. CIMB also has an extensive retail banking network of around 900 branches serving more than 12 million customers. Beyond ASEAN, they also have opened their branches in other markets such as Hong Kong, Shanghai, New York, Seoul, Colombo, Bahrain and Taipei.

CIMB is ranked among the top banks in ASEAN, garnering numerous awards across the years such as the 2016 Islamic Bank of the Year – Global award by The Banker magazine, Best Bank 2016 and Best Investment Bank in Malaysia 2016 by Finance Asia Country Awards and many others.

With their vision to be the leading ASEAN Company, CIMB also have core value such as integrity, customer centric, and strength in diversity, enabling people and also high performance. With their corporate culture that they used to obey which is we go the extra mile for our customer, we engage openly and respect one other and we recognize our people and back up them its be one of the reason why they one of the largest bank investment and Islamic bank in the world.

Details of Journey (Work Plan)



Details Descriptions

After we've arrived at the CIMB, we went straight to visit around the CIMB. The environment was so relaxed and the view from above was exquisite. After that, we went into a room to hear the talk from two speakers; Qasmal Noor (Assistant Manager) and Ahmad Affzan bin Mokhtar (Director, Head of Production Support). We learned a lot about CIMB structures; applications, products and services, IT security, risk and compliance, high level groups, internship programme, selection process and much more. The three most important things in applications are engagement and project management, delivery, and support. This is for business alignment setup which is to develop, manage and maintain the business applications. The first speaker, explain to us clearly and a few of questions were asked from the students.

While in products and services, we got to learn about general banking structure; wholesale banking, treasury, asset management, retail and commercial banking and Islamic banking. In wholesale banking, there are corporate finance, cash management, research and the else whereas in treasury, there are three main things which are Debit capital Markets and Syndicate, Cross Markets trading and lastly Derivatives and Government Bond Market Making. Retail and commercial banking was divided into 12 sections which is among them are leasing, credit card, and digital banking.

The major thing in any bank is about their IT security. This is where a lot of questions were being asked by the students to the speaker because we were curious about how they got to protect their customers' information from being hacked constantly. Their IT security was divided into five main parts; parameter security, IT Policy Management and Enhancement, Vulnerability Assessments and Penetration Testing, Security Operation Control (SOC) and Cyber security. One of our group members didn't miss out the chance to ask about their applications security; CimbClicks. She asked about what type of encryption technology and security did CIMB party used to make sure it is secure. The CIMB speakers answered it that they use the latest encryption which is Triple Data Encryption Standard they keep updating it to ensure their security is at the top condition.

Lastly, for the undergraduate students like us, one of the speakers did give us a little bit of exposition about their internship programme. There are On the Job Training programme which gives us practical skills and a 'real world' perspective, Networking Opportunities programme which allow us to meet the directors and interns from other departments, Career Opportunities programme which offer the top performing interns a job and we get to 'test drive' career, network and also accumulate new skills from the undergraduate programme.

Reflection

The reflection that we got from this industry visit is more helpful. It is because the speaker gave an explanation very clearly about the programme that CIMB offered. It is also useful for our group in third year which is we must search a company that we can make a practical. So, we can apply internship programme at CIMB. Started from that we know our course can get a job at the bank. Besides, CIMB offered many activities and competition about programming so, if we enter the competition we can learn something new. Indirectly, we can sharpen our skills. Next, CIMB gave more information about our course that we really did not know before this. Now, we are very interested with our course and we want to learn more languages such as java and python because it can give more advantages to get a job later. From now on, we want to determine to study hard and get a dean list after that be a successful programmer, data analyst, data scientist and computer forensic professional.

References

CIMB Group - Who we are. Retrieved November 12, 2018 from www.cimb.com

