

# Competencies (Page 1 of 2)

- Discuss common features of most software applications.
- Discuss word processors and word processing features.
- Describe spreadsheets and spreadsheet features.
- Discuss database management systems and database management features.

# Competencies (Page 2 of 2)

- Describe presentation graphics and presentation graphics features.
- Discuss integrated packages.
- Describe software suites including office suites, cloud suites, specialized suites, and utility suites.

#### Introduction

- Not long ago, trained specialists were required to perform many of the operations you can now do with a microcomputer.
- Competent end users need to understand the capabilities of basic application software including:
  - Word processors
  - Spreadsheets
  - Database management systems
  - Presentation programs



### **Application Software**

- Application software is end user software that is used to accomplish a variety of tasks
- Two categories
  - Basic applications (focus of this chapter)
  - Specialized applications



# **Basic Applications**

- Basic applications are used in nearly every discipline and occupation.
- Common types
  - Word processors
  - Spreadsheets
  - Database management systems
  - Presentation graphics

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# **Specialized Applications**

- There are thousands of programs more narrowly focused on specific disciplines and occupations
- Includes:
  - Graphics programs
  - Audio and video editors
  - Multimedia authoring programs
  - Web authoring programs
  - Virtual reality programs

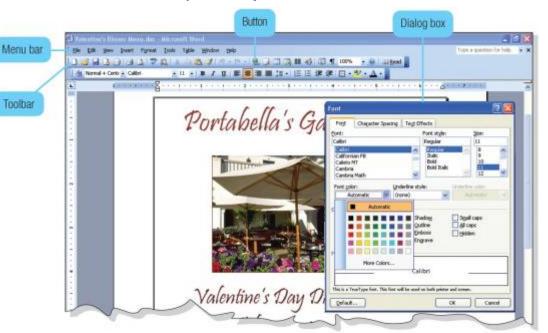
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#### **Common Features**

Graphical User Interface (GUI)

Toolbar

- Menus
- Toolbars
- Dialog Boxes
- Icons
- Windows



#### Microsoft Office 2010

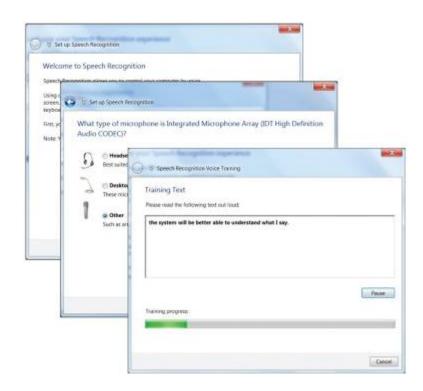
- Office 2010 is the latest version of Microsoft Office
  - Ribbons
  - Tabs
  - Galleries



# Making IT Work for You Speech Recognition

- Allows your voice to control application software
- Use your voice along with your mouse and keyboard
  - Train the software
  - Control a program
  - Dictate a document



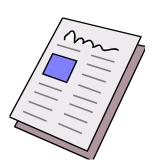


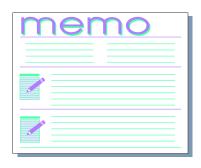
### **Word Processors**

- Used to create text-based documents
  - Memos, letters, and faxes
  - Newsletters, manuals, and brochures



- Word processing programs
  - Microsoft Word
  - Corel WordPerfect
  - Apple Pages





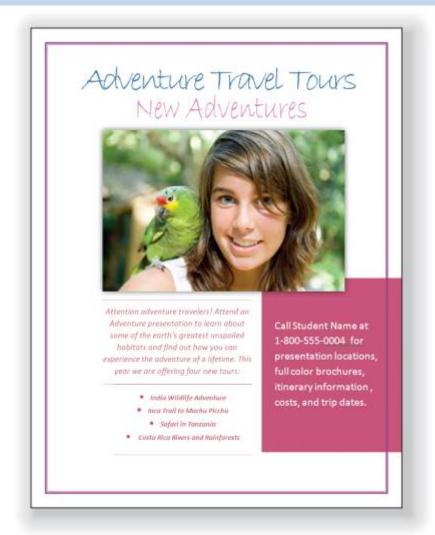
#### **Word Processor Features**

- Word Wrap
- Editing
  - Thesaurus
  - Find and Replace
  - Spelling and grammar checkers
- Formatting
  - Font and font sizing
  - Character effects
  - Bulleted and numbered lists

Font	Sample
Calabri	ABCabc
Impact	ABCabc
Cambria	ABCabc
Broadway	ABCabc

#### **Word Processor Case**

- Creating a Flyer
- Creating a Report



## **Creating a Flyer**

#### Spelling Checker

Correcting spelling and typing errors identified by the spelling checker creates an error-free and professional-looking document.

> **Center-Aligning** Center-aligning all of the text in the fiver creates a comfortable, balanced appearance.

Adventure Travel Tours New Adventures



Attention adventure travelers! Attend on Adventure presentation to learn about same of the earth's greatest unspoiled habitats and find out how you can experience the adventure of a lifetime. This year we are offering four new tours:

- India Wildlife Adventure
- · Inco Trail to Macha Piccha
  - · Safari in Tanzania
- . Costa Rica Rivers and Rainforests

Fonts and Font Size

Using interesting fonts and a large font size in the flyer's title grab the reader's attention.

#### Word Wrap

The word wrap feature automatically determines where to end one line of text and to begin the next.

Call Student Name at -1-800-555-0004 for presentation locations, full color brochures, itinerary information,

costs, and trip dates.

#### **Character Effects**

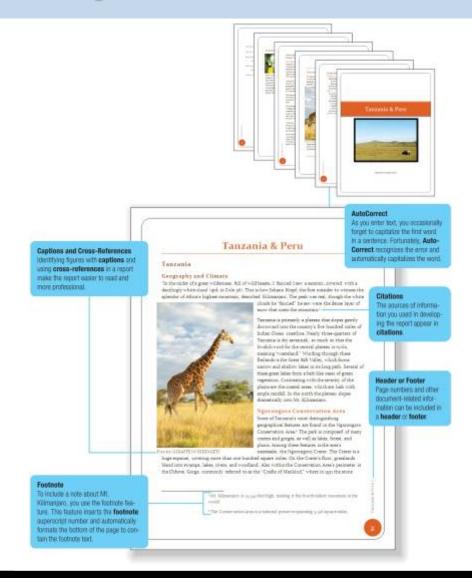
Adding character effects such as bold and color make important information stand out and make the fiver more visually interesting.

#### **Grammar Checker**

Incomplete sentences, awkward wording, and incorrect punctuation are identified and corrections are offered by the grammar checker.

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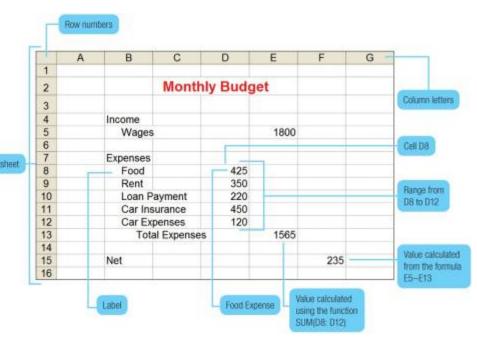
## **Creating a Report**



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# **Spreadsheets**

- Programs that organize, analyze, and graph numeric data
- Spreadsheet programs
  - Microsoft Excel
  - Corel QuattroPro
  - Apple iWork's Numbers



# **Spreadsheet Features**

- Workbook vs. worksheet
- Formulas
- Range
- Analytical graphs or charts
- Recalculation
- What-if Analysis

# **Spreadsheet Features**

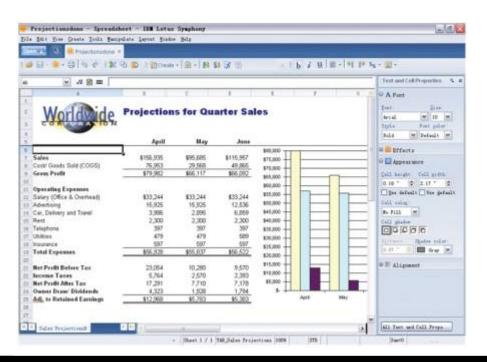
#### Functions

#### Prewritten formulas

Туре	Function	Calculates				
Financial	PMT	Size of loan payments				
	PV	Present value for an investment				
Mathematical	SUM	Sum of the numbers in a range of cells				
	ABS	Absolute value of a number				
Statistical	AVERAGE	Average or mean of the numbers in a range of cells				
	MAX	Largest number in a range of cells				
Logical IF		Whether a condition is true; if true, a specified value is displayed; if not true, then a different specified value is displayed				
	AND	Whether two conditions are true; if both are true, then a specified value is displayed; if either one or both are not true, then a different specified value is displayed				

# **Spreadsheet Case**

- Creating a Sales Forecast
- Creating a Chart
- Analyzing Your Data



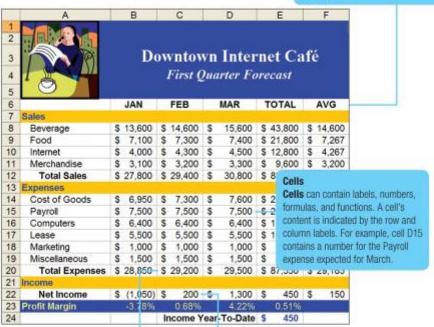
## **Creating a Sales Forecast**

#### Worksheets

Worksheets are used for a wide range of different applications. One of the most common uses is to create, analyze, and forecast budgets.

#### **Text Entries**

Text entries provide meaning to the values in the worksheet. The rows are labeled to identify the various sales and expense items. The columns are labeled to specify the months.



#### **Functions**

One advantage of using **functions** rather than entering formulas is that they are easier to enter. In this case, cell C20 (Total Expenses for February) contains the function SUM(C14: C19) rather than the formula =C14+C15+C16+C17+C18+C19.

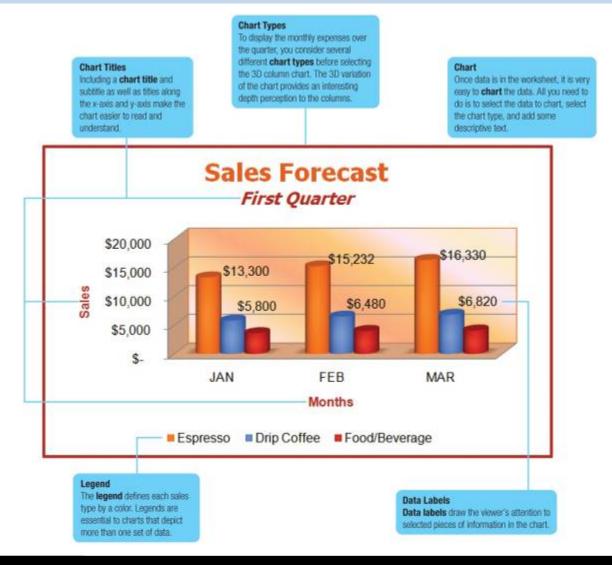
#### Formula

Formulas Formulas provide a way to perform calculations in the worksheet. In this case, cell C22 (Net Income for February) contains the formula =C12 (Total Sales for February) – C20 (Total Expenses for February) contains a number for the Payroll expense expected for March.

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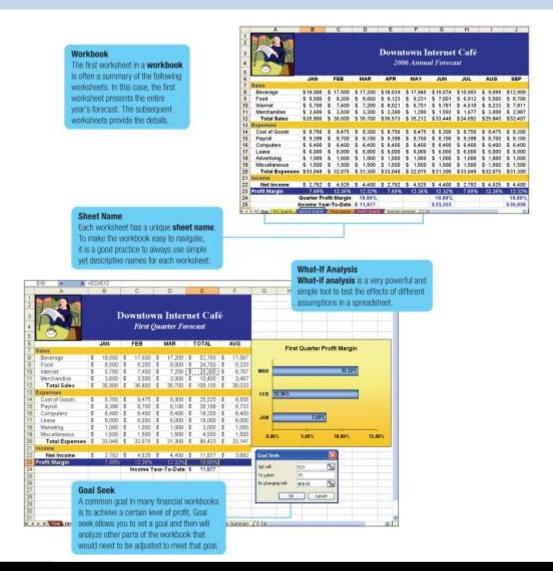
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## **Creating a Chart**



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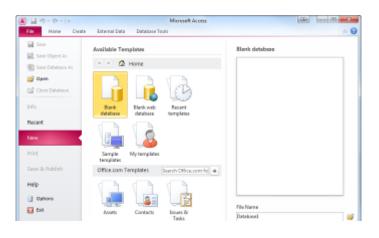
## **Analyzing Your Data**



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# Database Management Systems (DBMS)

- A collection of related data
- Electronic equivalent of a file cabinet
- Comprised of tables, queries, forms, and reports
- Microsoft Access is the most popular desktop database management software



### **Database Features**

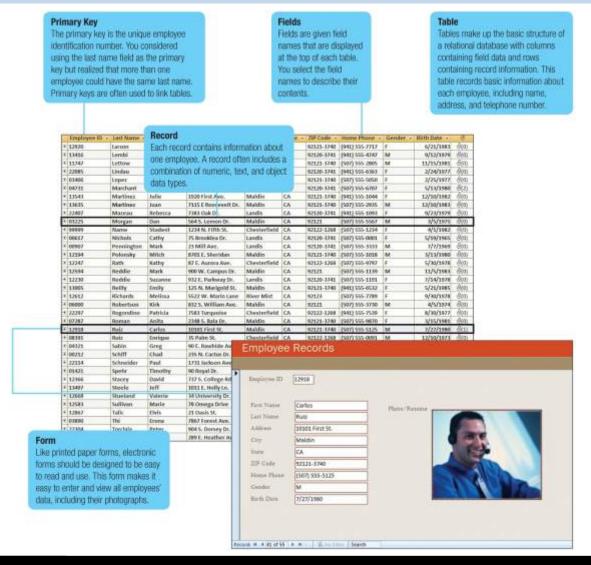
- Relational
- Table
  - Record
  - Field
- Query
- Form
- Report

Employee ID -	Last Name -	First Name -	Address +	City -	State	ZIP Code -	Home Phone .	Gender -	Birth Date -	- 6
12920	Larson	Alicia	345 W. Mill Ave.	Maldin	CA	92121-3740	(941) 555-7717	F	6/21/1983	B(0)
13416	Lembi	Damon	4389 S. Rita Ln.	Landis	CA	92120-3741	(941) 555-4747	M	9/12/1979	(3(0)
11747	Lettow	Ryan	358 Maple Dr.	Maldin	CA	92121-3740	(507) 555-2805	M	11/15/1981	@(0)
1 22085	Lindau	Kristina	1947 E. Watson	Landis	CA	92120-3741	(941) 555-6363	F	2/24/1977	@(0)
03406	Lopez	Mina	4290 E. Alameda Dr.	Maldin	CA	92121-3740	(507) 555-5050	F	2/25/1977	(3(0)
04731	Marchant	Roberta	564 Palm Avenue	Landis	CA	92120-3741	(507) 555-6707	F.	5/13/1980	@(2)
13543	Martinez	Julie	1920 First Ave.	Maldin	CA.	92121-3740	(941) 555-1044	F	12/10/1982	@(0)
13635	Martinez	Juan	7115 E Roosevelt Dr.	Maldin	CA	92121-3740	(507) 555-2935	M	12/10/1983	@(0)
1 22407	Mazeau	Rebecca	7383 Oak Dr.	Landis	CA	92120-3741	(941) 555-1093	F.	9/23/1979	B(0)
+ 03225	Morgan	Dan	564 S. Lemon Dr.	Maldin	CA.	92121	(507) 555-5567	M	3/5/1975	Ø(0)
99999	Name	Student	1234 N. Fifth St.	Chesterfield	CA	92122-1268	(507) 555-1234	F	4/1/1982	Ø(0)
00617	Nichols	Cathy	75 Brooklea Dr.	Landis	CA	92120-3741	(507) 555-0001	F.	5/19/1965	@(0)
+ 00907	Pennington	Mark	23 Mill Ave.	Landis	CA	92120-3741	(507) 555-3333	M	7/7/1969	(G(0)
12194	Polonsky	Mitch	8701 E. Sheridan	Maldin	CA	92121-3740	(507) 555-1018	M	3/13/1980	@(0)
+ 12247	Rath	Kathy	87 E. Aurora Ave.	Chesterfield	CA	92122-1268	(507) 555-9797	F	5/30/1978	(B(0)
12594	Reddie	Mark	900 W. Campus Dr.	Maldin	CA	92121	(507) 555-1119	M	11/5/1983	(E(0)
12230	Reddie	Suzanne	932 E. Parkway Dr.	Landis	CA	92120-3741	(507) 555-1191	F	7/14/1978	@(0)
13005	Reilly	Emily	125 N. Marigold St.	Maldin	CA	92121-3740	(941) 555-6532	F	5/21/1985	(B(0)
12612	Richards	Melissa	5522 W. Marin Lane	River Mist	CA	92123	(507) 555-7789	F	9/30/1978	(3(0)
06000	Robertson	Kirk	832 S. William Ave.	Maldin	CA	92121	(507) 555-3730	M	4/5/1974	Ø(0)
+ 22297	Rogondino	Patricia	7583 Turquoise	Chesterfield	CA	92122-1268	(941) 555-7539	F	8/30/1977	(3(0)
07287	Roman	Anita	2348 S. Bala Dr.	Maldin	CA	92121-3740	(507) 555-9870	F	3/15/1981	(G(0)
+ 12918	Rule	Carlos	10101 First St.	Maldin	CA	92121-3740	(507) 555-5125	M.	7/27/1980	@(1)
+ 08391	Ruiz	Enrique	35 Palm St.	Chesterfield	CA	92122-1268	(507) 555-0091	M	12/10/1973	(8(0)
04321	Sabin	Greg	90 E. Rawhide Ave.	Chesterfield	CA	92122	(507) 555-4455	M	9/30/1977	@(0)
+ 00212	Schiff	Chad	235 N. Cactus Dr.	Chesterfield	CA	92122	(507) 555-0010	M	3/9/1962	(3(0)
+ 22114	Schneider	Paul	1731 Jackson Ave.	Landis	CA	92120-3741	(941) 555-7440	M	2/23/1980	@(0)
01421	Spehr	Timothy	90 Royal Dr.	Maldin	CA	92121-3740	(507) 555-1038	M	9/9/1972	(B(0)
12366	Stacey	David	737 S. College Rd.	Chesterfield	CA	92122-1268	(507) 555-7784	M	9/30/1978	3(0)
13497	Steele	Jeff	1011 E. Holly Ln.	River Mist	CA	92123-2232	(941) 555-1912	M	4/9/1980	@(0)
12668	Stueland	Valerie	34 University Dr.	Maldin	CA	92121-3740	(507) 555-1845	F	11/19/1979	(8(0)
12583	Sullivan	Marie	78 Omega Drive	Chesterfield	CA	92122-1268	(507) 555-7890	F	3/15/1981	(3(0)
12867	Talle	Elvis	21 Oasis St.	River Mist	CA	92123-2232	(941) 555-5985	M	6/10/1981	(B(0)
03890	Thi	Erona	7867 Forest Ave.	River Mist	CA	92123	(507) 555-1089	1	5/10/1976	(8(0)
22304	Torcivia	Peter	904 S. Dorsey Dr.	Chesterfield	CA	92122-1268	(941) 555-9870	M	5/14/1975	(3(0)
+ 22100	Vaccaro	Louis	289 E. Heather Ave.	River Mist	CA	92123-2232	(941) 555-3758	M	9/23/1982	Gio

### **Database Case**

- Creating a Database
- Creating a Query

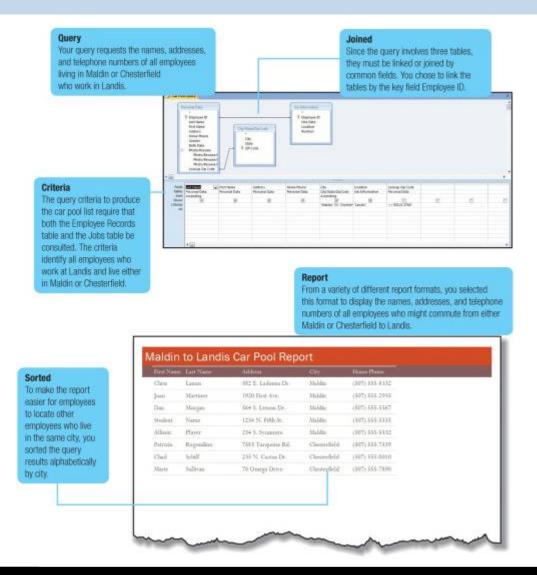
## Creating a Database



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# **Creating a Query**



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# **Presentation Graphics**

- Programs that combine a variety of visual objects to create visually interesting presentations
- Presentation programs
  - Microsoft PowerPoint
  - Corel Presentations
  - Apple Keynote

## **Presentation Graphics Features**

- Slides or pages
- Design templates
- Content templates
- Animations
- Transitions
- Master slide

# **Presentation Graphics Case**

- Creating a Presentation
- Updating a Presentation

# Creating a Presentation

#### Customize the Template

You customize the presentation by replacing the sample text and modifying the design as needed. This includes inserting and deleting slides as needed, rearranging slide order, and inserting graphics and pictures.

#### How Does The Foundation Help?

- · Provide temporary homes
- · Provide obedience training
- · Provide veterinary care
- · Find loving permanent homes

#### \*Who Is An Animal Angel?

- Believes unwanted pets deserve a home
- Believes you can teach an old dog nev
- · Believes you can retrain animals to be

Join Animal Angels

Animal Recue Foundation

#### **Templates**

Templates provide an excellent way to quickly create a presentation by providing predesigned styles and layouts as well as suggested content based on the type of template you select.

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## **Updating a Presentation**

#### Document Theme

To make your presentation more professional and eyecatching, you select a document theme, built-in sets of colors, fonts, and effects that can be quickly applied to your entire presentation.

#### How Does The Foundation Help?

- Provide temporary homes
- Provide obedience training
- Provide veterinary care
- · Find loving permanent hor

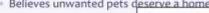
#### Rehearse

Now that the presentation is nearly complete, you rehearse it by running it electronically on the computer screen and planning what you want to say to supplement the information on the slides.

- Believes unwanted pets deserve a home
- · Believes you can teach an

Who Is An Anim

Believes you can retrain a







Access Diverse Projection

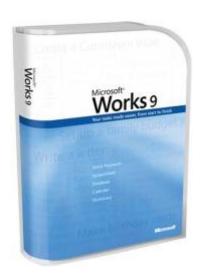
#### Animation

To provide additional emphasis to items or show the information on a slide in phases, you add animation to text and objects. Finally, you use slide transition effects to animate the transition from one slide to the next.

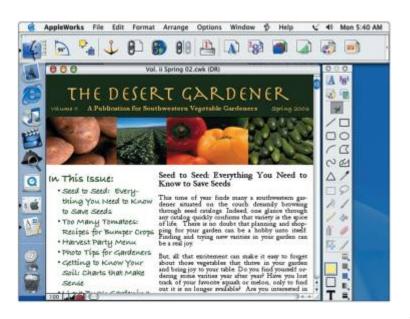
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### **Integrated Packages**

 A single program that provides the functionality of a word processor, spreadsheet, database, and more

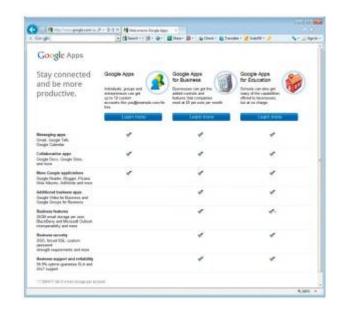


- Advantages
  - cost and simplicity
- Disadvantages
  - limited functions



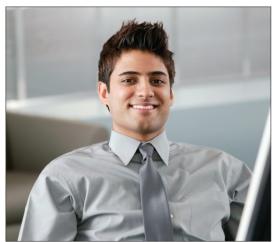
### **Software Suites**

- Collection of separate application programs bundled together and sold as a group
- Productivity suites or office software suite
  - Microsoft Office
- Cloud suites or online office suites
  - Google Docs, Office365
- Specialized suites
- Utility suites
  - Norton Internet Security suite



#### **Careers In IT**

- Computer trainers instruct new users on the latest software or hardware
- Attributes
  - Good communication skills
  - Teaching experience
  - Detail oriented
  - IT Experience
  - Comfortable speaking to groups
- Earning potential of \$25,000 to \$50,500 annually



#### A Look to the Future

- Agents will help write papers, pay bills, and shop on the Internet
  - Intelligent programs that can understand your needs and act to fulfill them.
  - Currently primitive agents exist,
    but next generation agents may
    provide the most efficient way
    to locate information on the Web



# Open-Ended Questions (Page 1 of 2)

- Explain the difference between general-purpose and special-purpose applications. Also discuss the common features of application programs, including those with traditional and ribbon graphical user interfaces.
- Define word processors and discuss their basic, editing, and formatting features.
- Discuss spreadsheets and define workbook files, worksheets, cells, text entries, formulas, functions, ranges, graphs, recalculation, and what-if analysis.

# Open-Ended Questions (Page 2 of 2)

- What are databases and database management systems? Define relational databases, tables, sorting, filtering, querying, forms, and reports.
- What are presentation programs and what are they used for? Define slides, design templates, content templates, animation, and transitions.
- What is the difference between integrated packages and software suites? Discuss productivity, cloud, and specialized suites.