eTiQa

INTERNSHIP PRESENTATION

Date: 20 January 2025

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Supervisor: Ms. Ng Hui Ru (Crystal)

Faculty Supervisor: Dr Zuriahati Binti Mohd Yunos



MEDINI 9

Agenda

- 01 Company Overview
- **02** Training Objectives

- 03 Project Involved and Detailed Tasks
- 04 Achievement
- 05 Conclusion

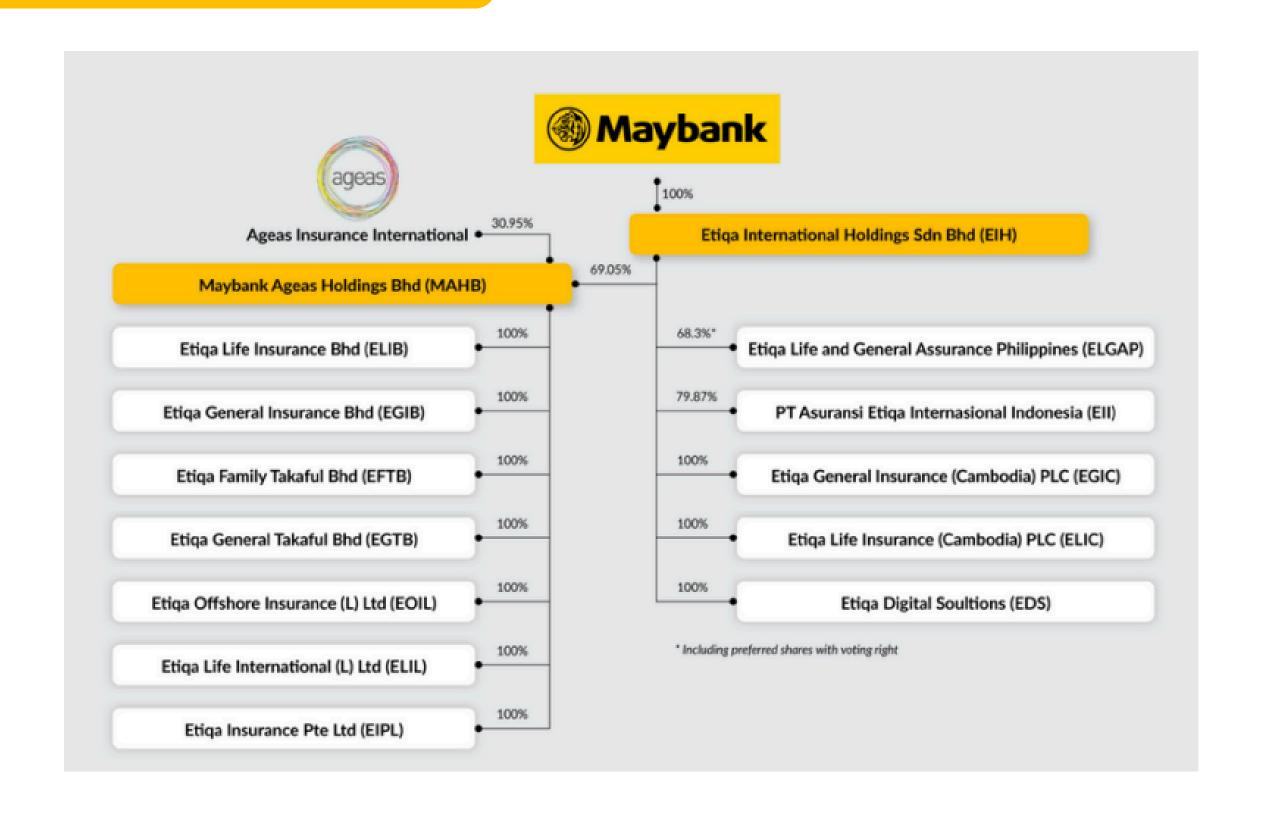
COMPANY OVERVIEW

A leading ASEAN Insurance and Takaful player under the Maybank Group, a leading banking conglomerate in ASEAN

Core Business

- Insurance Products
 - A range of life, health and general insurance products for individuals, families and businesses
- Takaful Services
 - Shariah-compliant insurance solutions based on Islamic principles of mutual assistance
- Financial Services
 - Investment-linked products and wealth management solutions
- Risk Management
 - Risk assessment and management services to identify and mitigate potential risks
- Digital Innovations
 - Online platforms for policy purchases, claim processing and customer service

Organizational Structure



TRAINING OBJECTIVES

- To gain practical experience in both frontend and backend development within a corporate environment.
- To understand the workflow, structure, and operations of IT systems in a professional setting.
- To develop problem-solving skills by addressing real-world challenges in system design and implementation.
- To enhance teamwork and communication skills by collaborating with team members and stakeholders effectively.



PROJECT INVOLVED

Sustainability Module in ConnecTiQa

ConnecTiQa -> A centralized platform for numerous HR-related activities

Sustainability Module -> Aimed at supporting Maybank's Sustainability Commitments to achieve its annual target for Sustainability Hours

Project Objectives

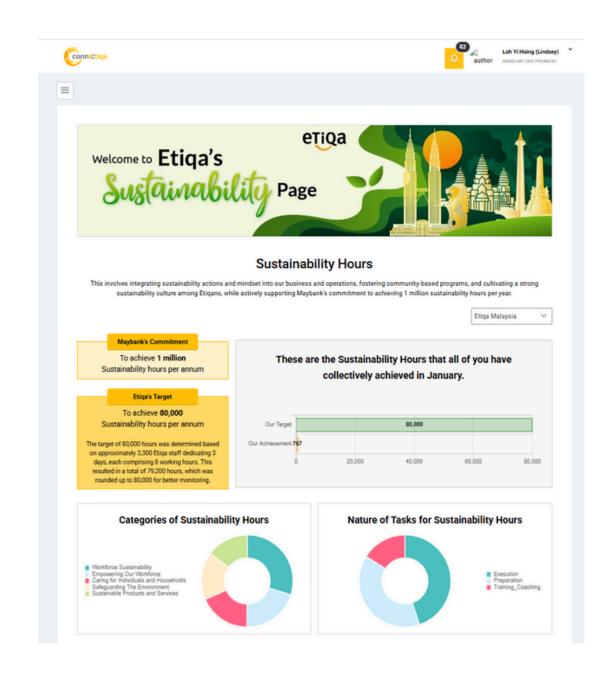
- To streamline the process of generating final reports for Maybank by enabling faster and more efficient report production
- To save time incrementally throughout the reporting process by allowing users to input data before the cut-off time, eliminating reliance on email exchanges or manual entry into Excel templates.
- To automate workflows, reducing manual labor for staff while improving accuracy
- To encourage staff to participate actively in sustainability initiatives by providing visibility into achieved and target Sustainability Hours through dashboards

MAIN TASKS

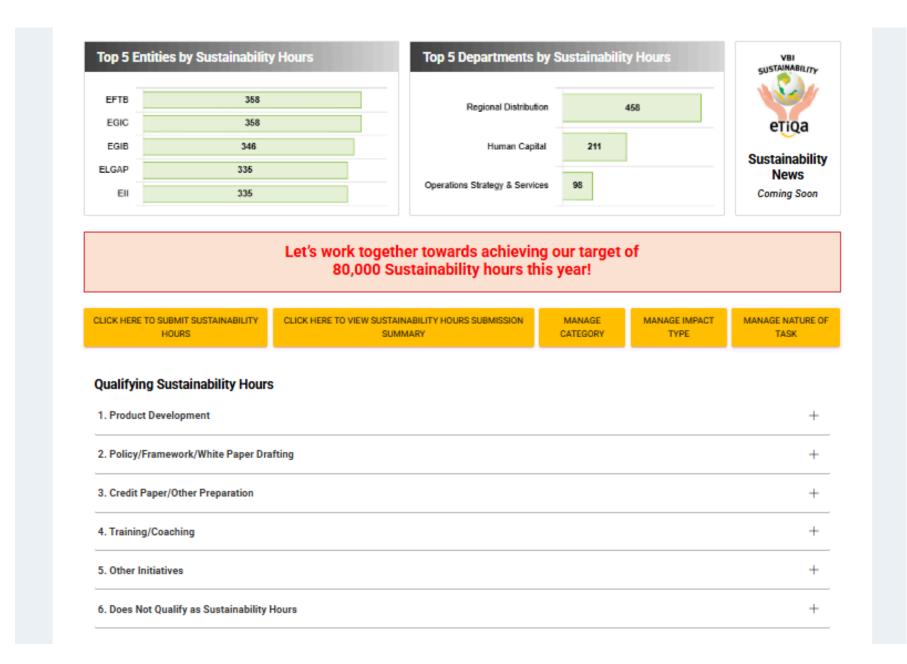


Task 1: Dashboard Page

- Develop a dashboard page to visualize sustainability hours and track progress toward sustainability targets
- Integrate charts and data visualizations to provide users with a clear overview of sustainability achievements
- Enable users to view an overview of sustainability achievements across countries
- Provide a quick and efficient way to perform related actions



Task 1: Dashboard Page



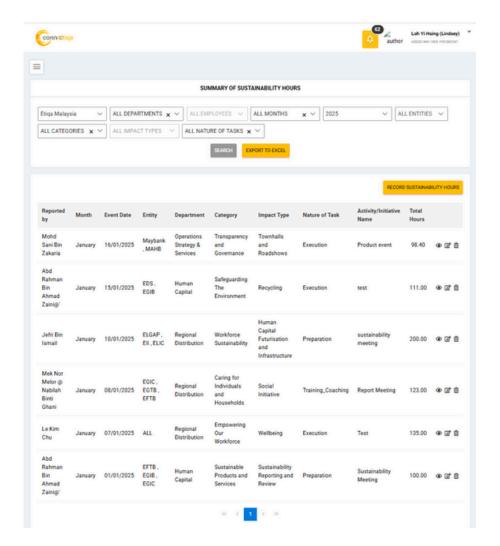


- Create a form page for users to submit their sustainability hours
- Allow sustainability admins to submit sustainability hours on behalf of employees within their company
- Enable sustainability admin entities to submit sustainability hours on behalf of employees across multiple countries

	RECORD SUSTAIN	NABILITY HOURS				RECORD SUSTA	NABILITY HOURS
Note: Please ensure that previously submi	itted report is not repeated. Fields marked w	rith * are compulsory.			Please check the details below are correct		
Company*	Etiqa Malaysia V				Company*	Etiqa Malaysia V	
Reported by*	Choose Member V				Reported by*	Le Kim Chu 🗸	
Event Date*	8	If multiple, just put one date but edit the Frequency pe	or Month accordingly with the right frequency		Event Date*	20/01/2025	If multiple, just put one date but edit
Month*	Event Month ~				Month*	January ~	
Year*	Event Year				Year*	2025	
Sector*	Group Insurance and Takaful				Sector*	Group Insurance and Takaful	
Department*	[Department based on Reported by]				Department*	Regional Distribution	
Activity/Initiative Name*	Enter Activity/Initiative Name				Activity/Initiative Name*	Sustainability Meeting	
Brief Activity Description*	Enter Brief Activity Description				Brief Activity Description*	Meeting 1	
Entity Involved*	Choose Entities V				Entity Involved*	EDS, EFTB ~	
Category*	Choose Category V				Category*	Sustainable Products and Services 💛	
Impact Type*	Choose Impact Type ~				Impact Type*	Sustainability Reporting and Revi $$	
Nature of Task*	Choose Nature of Task ~				Nature of Task*	Execution	
Hours Spent*	Enter Hours Spent				Hours Spent*	1	
No. of People Involved*	Enter Number of People Involved				No. of People Involved*	100	
Frequency per Month*	Enter Frequency per Month	For recurring activities only. Please Input '1' for one-off	ff events.		Frequency per Month*	2	For recurring activities only. Please is
Total Hours*	0.00	Total Hours # Hours Spent x No. of People Involved x	Frequency per Month		Total Hours*	200	Total Hours = Hours Spent x No. of F
How It Relates to ESG*	Enter How It Relates to ESG				How It Relates to ESG*	Test	

Task 3: Summary List Page

- Develop a page to display a list of sustainability records
- Enable users to search records based on specific conditions
- Implement role-based search filters, with different filters for different roles
- Allow admins to view, edit, and delete sustainability records, while non-admin users can only view them
- Enable admins to export sustainability records to an Excel file for further analysis

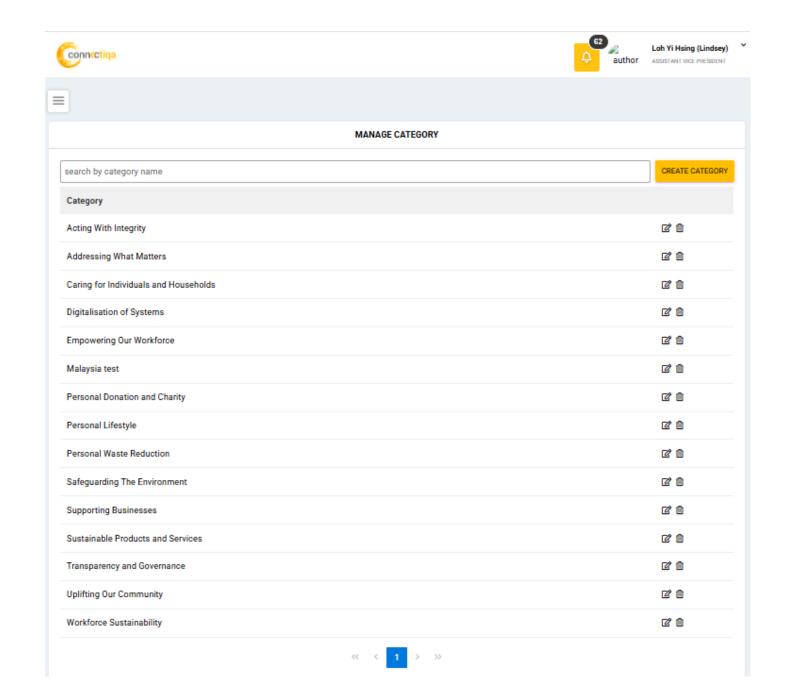


Task 3: Summary List Page

_/ A	В	D	E	F	G	Н	1	J	K	L	M	N
1 <u>Su</u>	tainab	bility - List of BAU Activities	<u>Initiaves</u>									
2									ACHIEVEMENT			
з Мо	nth:	All Months							Total Hours:		767.40	
4												
5												
7												•
		'	·	'					multiple, just put one date but edit the			
		*Note: Please ensure tha	nt previously submitted rep	orts are not repeated					frequency per month			For recurring activ
8	,							accordingly with the right frequency			only. Please inp. for one-off eter	
											No of social	1010110 011011
9	No.	Sector	Department/Unit	Activity/Initiave Name	Brief Activity Description	Category	Impact Type	Nature of Task	Event Date (must be in dd/mm/yyyy	Hours Spent	No. of people involved	Frequency Per N
9 10	1	Group Insurance and Takaful	Operations Strategy & Service	es Product event	event 123	Transparency and Governance	Townhalls and Roadshows	Execution	16-Jan-25	0.80	123	1 •
11	2	Group Insurance and Takaful	Human Capital	test	test	Safeguarding The Environment	Recycling	Execution	15-Jan-25	1.00	111	1
12	3	Group Insurance and Takaful	Regional Distribution	sustainability meeting	meeting 1	Workforce Sustainability	Human Capital Futurisation and Infrastructure	Preparation	10-Jan-25	1.00	200	1
13 14	4	Group Insurance and Takaful	Regional Distribution	Report Meeting	Meeting	Caring for Individuals and Households	Social Initiative	Training_Coaching	08-Jan-25	1.00	123	1
	5	Group Insurance and Takaful	Regional Distribution	Test	test	Empowering Our Workforce	Wellbeing	Execution	07-Jan-25	1.00	135	1
14		1 2	negrenar eretrieatren							•		
		Group Insurance and Takaful	Human Capital	Sustainability Meeting	Meeting 1	Sustainable Products and Services	Sustainability Reporting and Review	Preparation	01-Jan-25	0.50	50	4
15					Meeting 1	Sustainable Products and Services	Sustainability Reporting and Review	Preparation	01-Jan-25	0.50	50	4

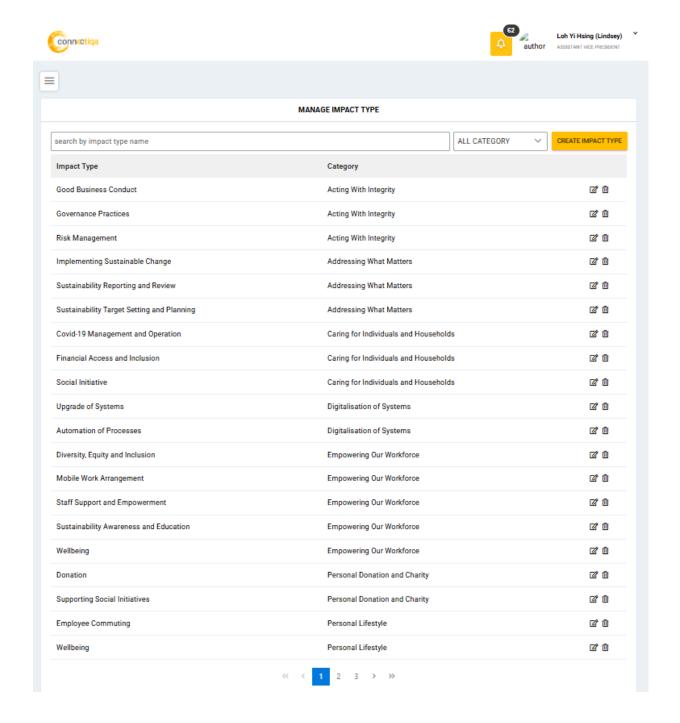
Task 4: Manage Category Page

- Develop a page for admin to manage sustainability categories
- Implement validation to prevent deletion of categories that have linked impact types or records



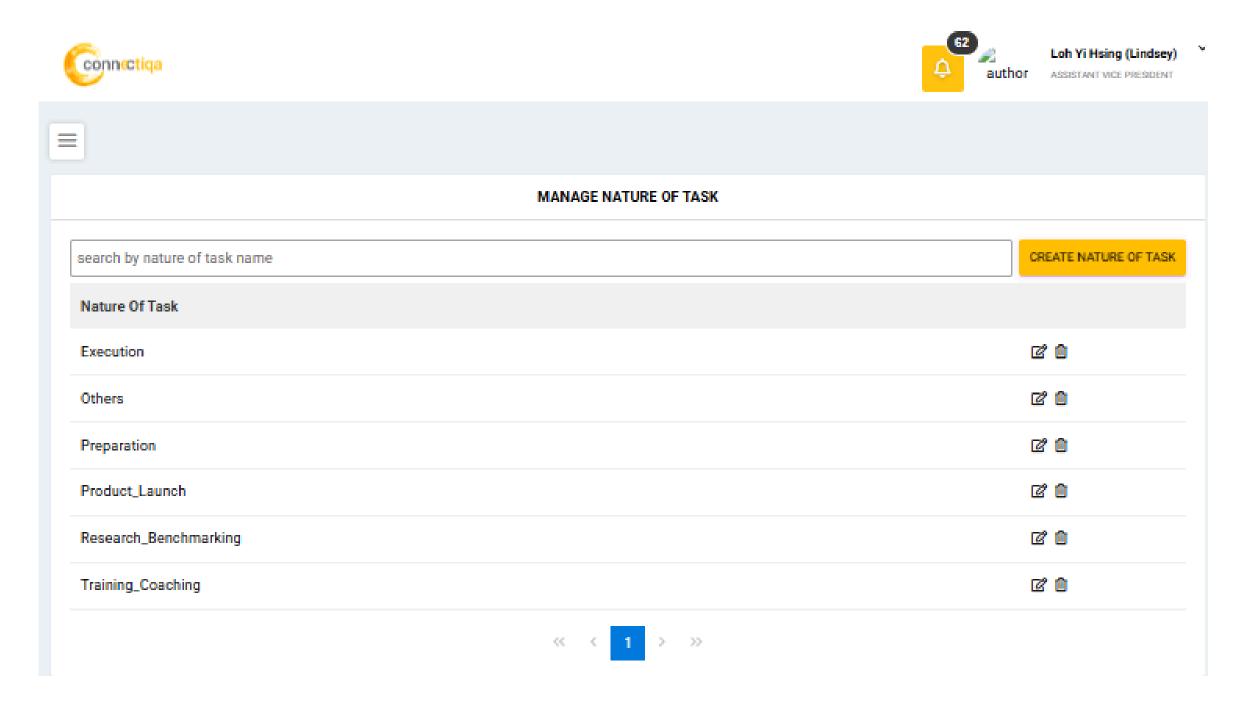
Task 5: Manage Impact Type Page

- Create the Manage Impact Type Page for admin to manage sustainability impact types
- Add validation to prevent deletion of impact types that have linked to existing sustainability records



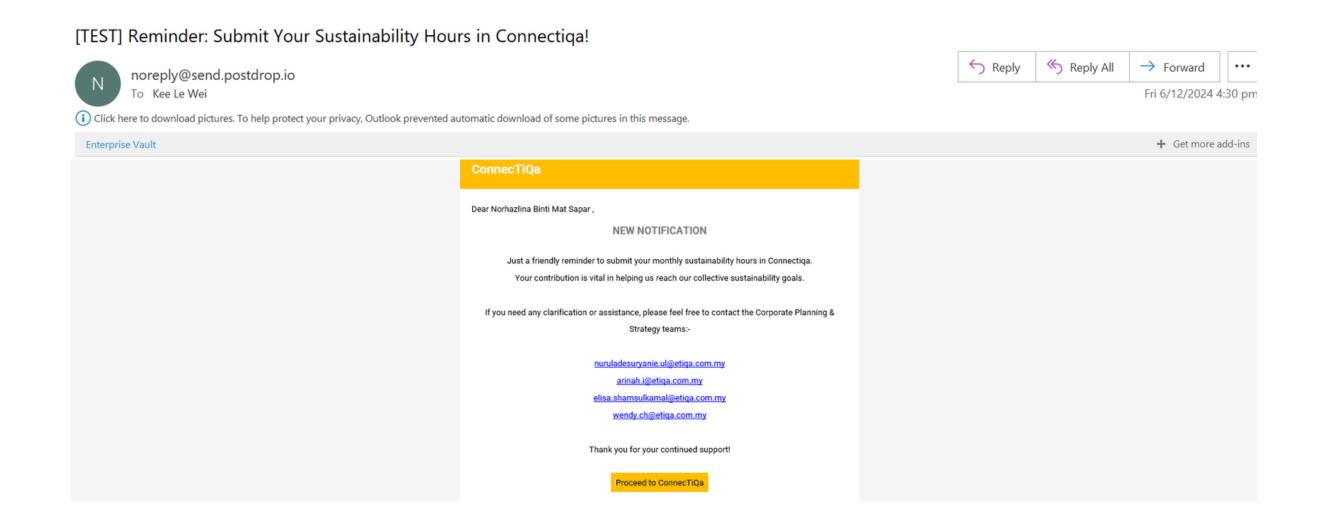
Task 6: Manage Nature of Task Page

- Develop a page for admin to manage the sustainability nature of tasks
- Add validation to prevent deletion of the nature of tasks that have linked to existing sustainability records



Task 7: Sustainability Monthly Reminder

• Create and implement a function to send monthly reminder emails to users on the 1st of every month, prompting them to submit their sustainability hours.



Task 8: Data Patch for Sustainability Records (Jan - Oct 2024)

• Patch sustainability data records for the months of January to October 2024 -> prepare script

```
SET XACT ABORT ON
BEGIN TRANSACTION
begin try
DECLARE @COMPANY_ID int, @EMP_ID int, @DEPT_ID int, @MONTH_ID int, @CATEGORY_ID int, @IMPACT_TYPE_ID int, @NATURE_OF_TASK_ID int;
SELECT @COMPANY_ID = COMPANY_ID FROM T_COMPANY WHERE COMPANY_CODE = 'ETIQA MY' AND IS_DELETED = 0;
SELECT @EMP ID = EMPLOYEE ID FROM T EMPLOYEE WHERE EMAIL ADDRESS = '' AND COMPANY ID = @COMPANY ID AND IS DELETED = 0;
SELECT @DEPT ID = DEPARTMENT ID FROM T EMPLOYEE WHERE EMAIL ADDRESS = '' AND COMPANY ID = @COMPANY ID AND IS DELETED = 0;
SELECT @MONTH ID = CODE ID FROM T CODE WHERE CODE = '' AND CODE CATEGORY = 'SUSTAINABILITY MONTH' AND IS DELETED = 0;
SELECT @CATEGORY ID = CATEGORY ID FROM T SUSTAINABILITY CATEGORY WHERE CATEGORY NAME = '' AND COMPANY ID = @COMPANY ID AND IS DELETED = 0;
SELECT @IMPACT TYPE ID = IMPACT TYPE ID FROM T SUSTAINABILITY IMPACT TYPE WHERE IMPACT TYPE NAME = ' ' AND CATEGORY ID = @CATEGORY ID = @COMPANY ID = @COMPANY ID AND
SELECT @NATURE OF TASK ID = NATURE OF TASK ID FROM T SUSTAINABILITY NATURE OF TASK WHERE NATURE OF TASK NAME = '' AND COMPANY ID = @COMPANY ID AND IS DELETED = 0;
IF @EMP ID != 0
 BEGIN
  IF @DEPT ID != 0 AND @MONTH ID != 0 AND @CATEGORY ID != 0 AND @IMPACT TYPE ID != 0 AND @NATURE OF TASK ID != 0
    INSERT INTO [T SUSTAINABILITY] ([REPORTED BY], [MONTH ID], [YEAR], [DEPARTMENT ID], [CATEGORY ID], [IMPACT TYPE ID], [NATURE OF TASK ID], [IS ALL ENTITY],
                                    [NAME], [DESC], [EVENT DATE], [HOURS SPENT], [NO OF PPL], [FREQ MONTH], [TOTAL HOURS], [RELATE ESG],
                                    [COMPANY ID], [IS_DELETED], [CREATED_BY], [CREATED_TIME], [LAST_UPDATED_BY], [LAST_UPDATED_TIME])
    PRINT 'SUSTAINABILITY RECORD INSERTED';
    RETURN;
   IF @DEPT_ID = 0 OR @DEPT_ID IS NULL
    PRINT 'DEPARTMENT OF ' + '' + ' IS NOT FOUND';
   IF @MONTH ID = 0 OR @MONTH ID IS NULL
    PRINT 'MONTH OF ' + '' + 'IS NOT FOUND';
   IF @CATEGORY ID = 0 OR @CATEGORY ID IS NULL
```

Task 8: Data Patch for Sustainability Records (Jan - Oct 2024)

Q121	\rightarrow : \times \checkmark f_x ="SELECT @EMP_ID =	EMPLOYEE_ID FROM T_E	MPLOYEE WHERE EMAIL_ADDRESS = ""&B121&" AND COMPANY_ID = @COMPANY_ID AND IS_DELETED = 0;"&"					
_ A	В	С	Q					
1	Reported By (Work Email)	Event Date (YYYY-MM-DD)						
2	nuruladesuryanie.ul@etiqa.com.my	2024-01-04 00:00:00.000	SELECT @EMP_ID = EMPLOYEE_ID FROM T_EMPLOYEE WHERE EMAIL_ADDRESS = 'nuruladesuryanie.ul@etiqa.com.my' AND COMPANY_ID = @CC					
3	nuruladesuryanie.ul@etiqa.com.my	2024-01-04 00:00:00:00	SELECT @EMP_ID = EMPLOYEE_ID FROM T_EMPLOYEE WHERE EMAIL_ADDRESS = 'nuruladesuryanie.ul@etiqa.com.my' AND COMPANY_ID = @CC					
5	nuruladesuryanie.ul@etiqa.com.my	2024-01-02 00:00:00.000	SELECT @EMP_ID = EMPLOYEE_ID FROM T_EMPLOYEE WHERE EMAIL_ADDRESS = 'nuruladesuryanie.ul@etiqa.com.my' AND COMPANY_ID = @CC					
6	nuruladesuryanie.ul@etiqa.com.my	2024-01-12 00:00:00.000	SELECT @EMP_ID = EMPLOYEE_ID FROM T_EMPLOYEE WHERE EMAIL_ADDRESS = 'nuruladesuryanie.ul@etiqa.com.my' AND COMPANY_ID = @CC					
7	nuruladesuryanie.ul@etiqa.com.my	2024-01-22 00:00:00.000	SELECT @EMP_ID = EMPLOYEE_ID FROM T_EMPLOYEE WHERE EMAIL_ADDRESS = 'nuruladesuryanie.ul@etiqa.com.my' AND COMPANY_ID = @CC					
8	nuruladesuryanie.ul@etiqa.com.my	2024-01-26 00:00:00.000	SELECT @EMP_ID = EMPLOYEE_ID FROM T_EMPLOYEE WHERE EMAIL_ADDRESS = 'nuruladesuryanie.ul@etiqa.com.my' AND COMPANY_ID = @CC					
9	nuruladesuryanie.ul@etiqa.com.my	2024-01-08 00:00:00.000	SELECT @EMP_ID = EMPLOYEE_ID FROM T_EMPLOYEE WHERE EMAIL_ADDRESS = 'nuruladesuryanie.ul@etiqa.com.my' AND COMPANY_ID = @CC					

ACHIEVEMENT

Problem-Solving Skills

Improved debugging capabilities and resolved intricate issues, ensuring the efficient execution of the project

Programming Skills

Gained a deeper understanding of web programming concepts and practiced good coding practices, focusing on writing clean, modular, and maintainable code.

Communication and Collaboration Skills

Engaging with team members, project managers, and stakeholders, participating in meetings, and working with cross-functional teams to balance technical feasibility with business needs.

CONCLUSION

- Grateful for the guidance and opportunities that helped me grow as a Developer.
- Successfully handled tasks, gaining valuable experience and knowledge in my technical role.
- Worked well in a supportive team environment that encouraged learning and improvement.
- Saw significant personal and professional growth, strengthening my technical skills and problem-solving abilities.



THANKYOU