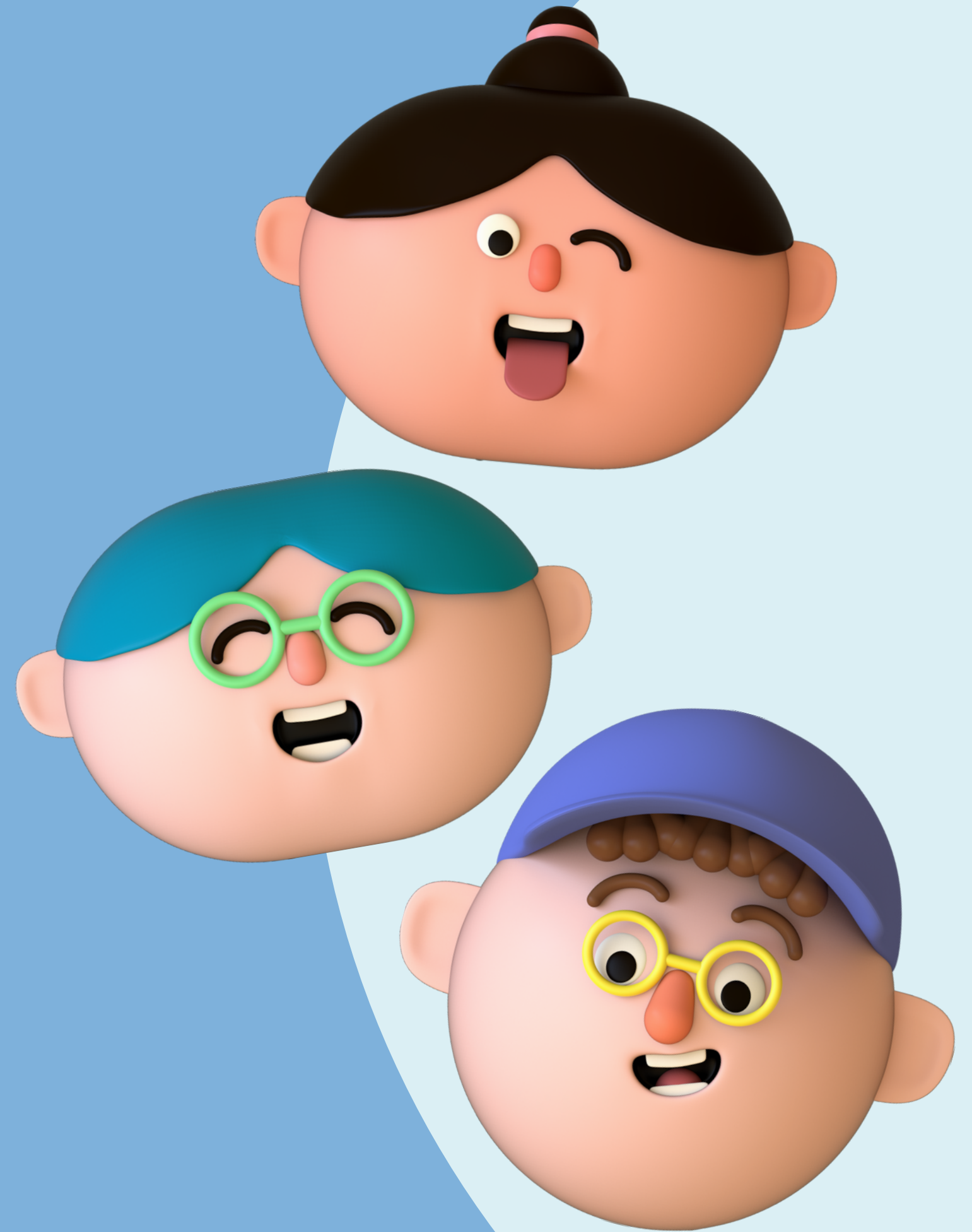# LEADERSHIP REFLECTION

SECJ 2203 SOFTWARE ENGINEERING
SECTION 18                    GROUP 2 (JJJJ)
KRISTY YAP JING WEI        A21EC0191
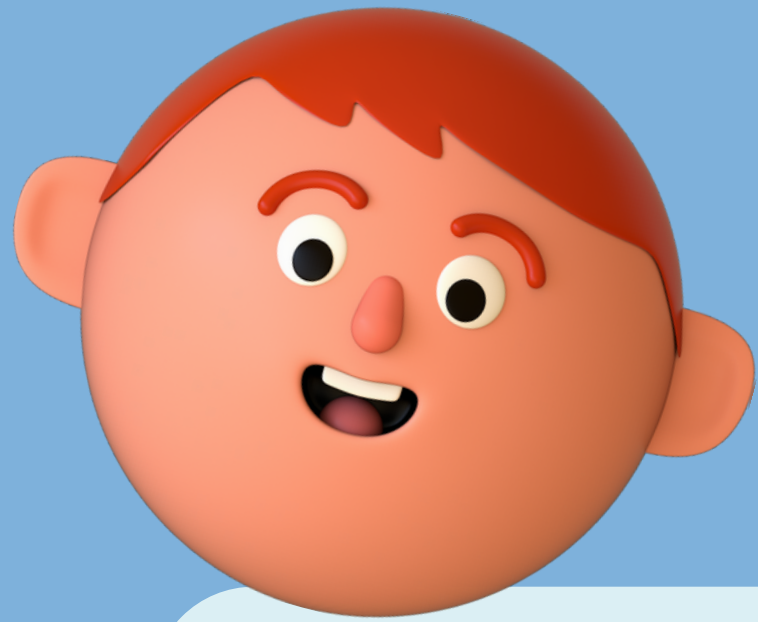
Domain: healthcare

System: health consultation system

Stakeholders:
developers, testers, project managers, clients (patients, doctors, pharmacists, special medical team (SMT))

Goal:
allow patients to get consultation and medications virtually

→
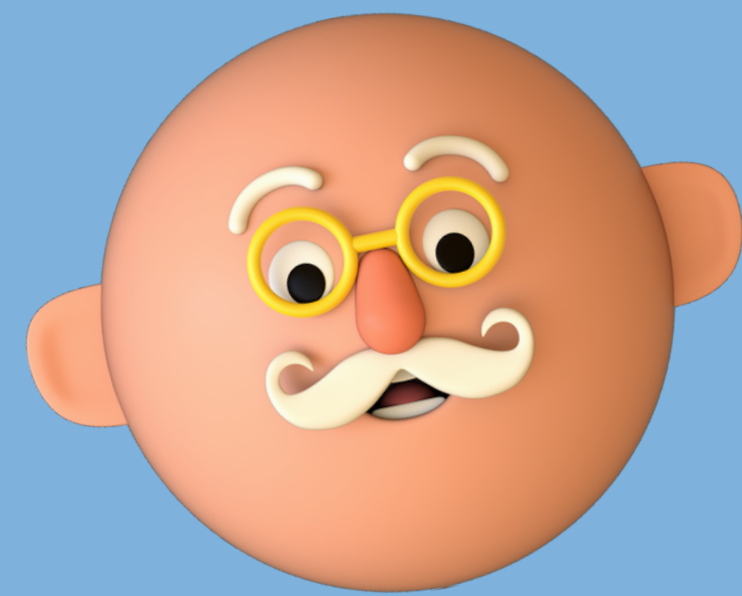
# ESSENTIAL KNOWLEDGE & SKILLS OF LEADER

## COMMUNICATION SKILLS

Leader can articulate their vision, build relationships, motivate the teams and facilitate collaboration.

Have clear and concise expression, active listening, non-verbal communication, conflict resolution, etc.

Leader can inspire and influence others, foster a positive work culture and achieve organizational goals.

## AGILITY AND ADAPTABILITY

Leader can quickly respond and adapt to changing circumstances while maintaining focus on the goals.

Leader can adjust to new situations, environments and demands.

Leader can navigate uncertainty, capitalize on opportunities and lead the teams effectively in a rapidly changing business landscape.
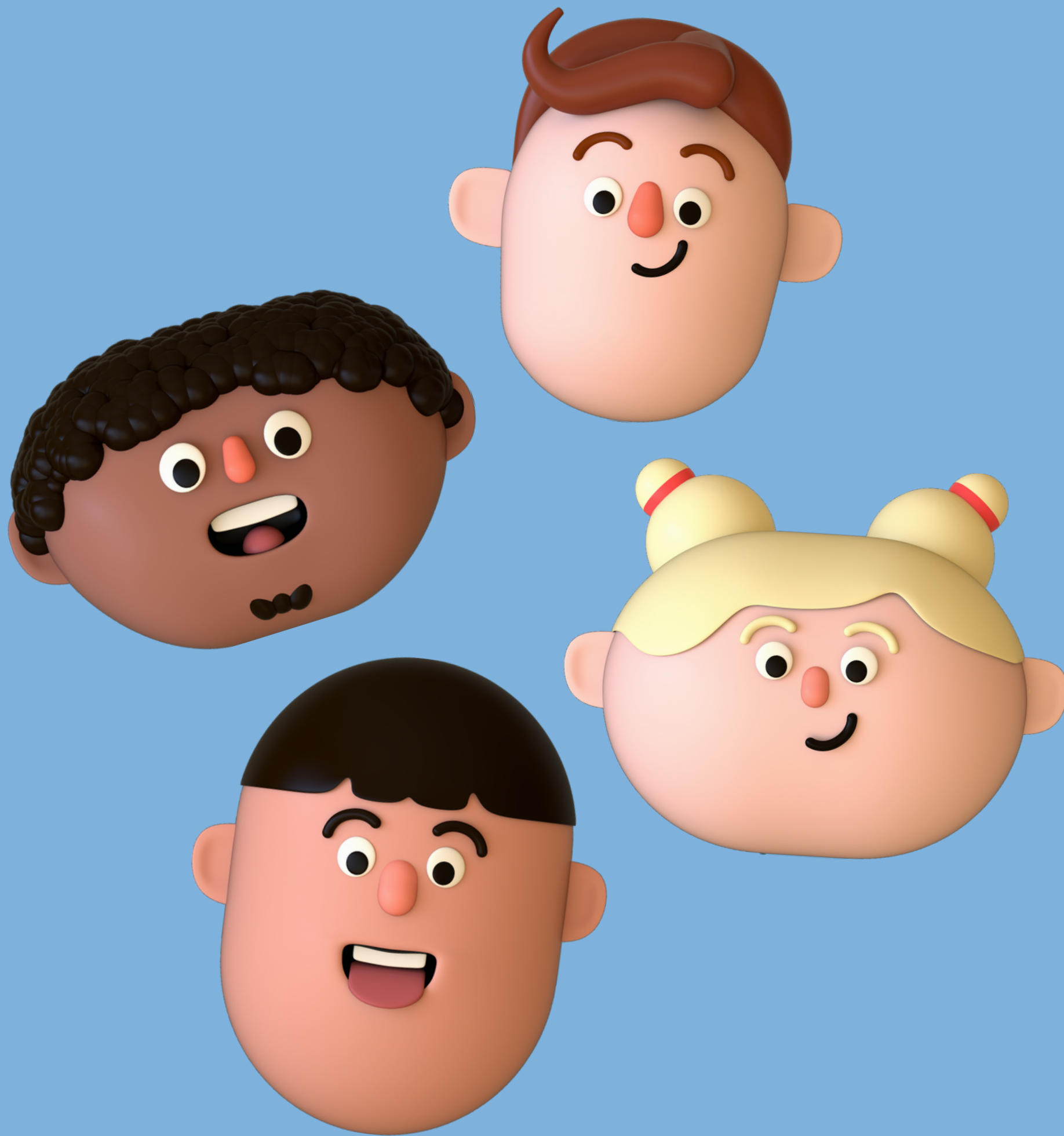
# KEY QUALITIES OF AN EFFECTIVE LEADER

## Visionary.

- have a clear vision of the future and are able to communicate it to the team.

- inspire others with vision and motivate them to work towards a common goal.

## Integrity.

- honest, ethical and trustworthy.

- actions align with words and earn the trust and respect of team members.

- always finish own parts on time

THANKS FOR WATCHING!