



LEW YING JIE

STUDENT OF TECHNOLOGY MANAGEMENT

CONTACT ME

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SKILLS SUMMARY

▬ Microsoft Office

▬ Data Analysis

▬ Well Communicate with
other

CAN SPEAK AND WRITE

📖 ENGLISH

📖 MALAY

📖 MANDARIN/CHINESE

PERSONAL PROFILE

I am a technology management student, who studying at University Technology Malaysia (Year 1). Because I don't have any chances to get the scholarship. So, I would like to apply a part time job to help me go to school which can work from home (WFH). I am a person who loves to learn, I hope your company can give me a job opportunity.

WORK EXPERIENCE

Customer Services

StarTek Company | MAY 2021 - OCTOBER 2021

- Handling all inbound calls pertaining to customer general enquiries, complaints, comments, feedbacks and other raising issue related to the company's products
- Exceeding customer expectation in terms of customer service & accurate information.

EDUCATIONAL HISTORY

Senior Middle School

Malaysian Higher School Certificate | Jan 2019 - Dec 2021

- CGPA : 3.75
- Studied ethics, economy , geography, and business study

Secondary School

Malaysian Certificate of Education (SPM) | Jan 2014 - July 2018

- Achieve 5 (A grade) which is moral, mathematic, prinsip account, science and national history in SPM