



**UTM**  
UNIVERSITI TEKNOLOGI MALAYSIA

**SECP1513**  
**TECHNOLOGY AND INFORMATION SYSTEM**  
**LOW-FIDELITY PROTOTYPE**

**SECTION 11**

<b>NO.</b>	<b>NAME</b>	<b>MATRIC NO.</b>
1	FARAH IZZAH BINTI MOHD AISHA NUDDIN	A21EC0022
2	NOR ALYA BT MOHAMAD NOR	A21EC0105
3	NURFAZLIANA SURAYA BINTI BAHARUDDIN	A21EC0118
4	KHALISAH NAJAH BINTI NAWAWI	A21EC0038
5	MUHAMAD HAIKAL BIN MAT ARMAN	A21ET0101

LECTURER'S NAME : DR. MUHAMMAD IQBAL TARIQ BIN IDRIS

SUBMISSION DATE : 28th DECEMBER 2021

## **Introduction**

SmartLab was formed on January 3, 1996 by a group of engineers. The company provides state of the art technology in all of its product lines to its clients, which vary from tiny medium businesses to huge corporations. Nowadays, SMARTLAB SDN BHD has grown to become a leading provider of cutting-edge internet-based hardware and software products and solutions for businesses. As smartlab grew in popularity across the world over the last few years, the company grew in size, as did the number of employees. Thus, to save the data of a large number of employees manually is laborious. Booking a meeting room is one of the problems faced by the Smartlab company as it requires us to keep track of all the employees' data and information simultaneously.

Therefore, SmartLab needs an application to solve the problem. Our prototype is designed to build a meeting room booking application. The purpose of this app is to book a conference room efficiently as it helps in arranging staffs' data. This is because their previous manual booking method often has overlapping booking. The invented application could assist Smartlab's staff in booking their meeting room and avoid mistakes that could happen by doing tasks manually. Another advantage of this meeting room booking application include the ability for Smartlab's employees to reserve a conference room from anywhere and monitor the room without having to enter it. With the help of this booking application, SMARTLAB SDN BHD can offer their services and help people to grow their business effectively.

## **Content on report(4IR)**

### **Selection of 4th IR Technology**

Big data analytics is the collection and comprehensive evaluation of data from many different sources production equipment and systems as well as enterprise and customer-management systems will become standard to support real-time decision making.

With a lot of staff's data to be saved, SMARTLAB SDN BHD does need a system which has a lot of storage that can be easily accessed. By using big data analytics, it will help them manage the staffs' data more efficiently and effectively, as an example, while booking a meeting room which requires them to save the details of the bookings. External sources such as demographic data are included in big data analytics. Demographic data can be used to help analyze the data of the input of the application such as number of employees, number of meeting rooms, number of meeting rooms being booked for a month, etc. Big data can also be advantageous in supply chain analytics. Supply chain analytics utilizes big data and quantitative methods to enhance decision-making processes across the supply chain.

Our application uses high-end data analytics systems that are able to compute and give feedback in a split second. We make sure that our application helps our client to have a better system of booking a meeting room that is user-friendly to the staff. The data analytics systems are used to extract important information such as customer preferences and also provide huge advantages for example, it can prevent fraudulent activities and perfect decision making. Those advantages help businesses to get more insights from their customers with preferable options so that they can be satisfied.

## **Potential Client**

The client's name is Mr. Dzulkafli Bin Abdul Jalil, the CEO from SmartLab Sdn. Bhd. This company is experienced in microelectronics and software engineering, SMARTLAB SDN BHD, is now a prime provider of a revolutionary internet based hardware and software products and solutions for the enterprise. The client provides us input to make an app for booking a meeting room. Their previous method was manual and had problems with overlapping booking, so they needed a more efficient means of scheduling a conference place, one that was speedier and could be done online from home rather than having to meet in person to book.

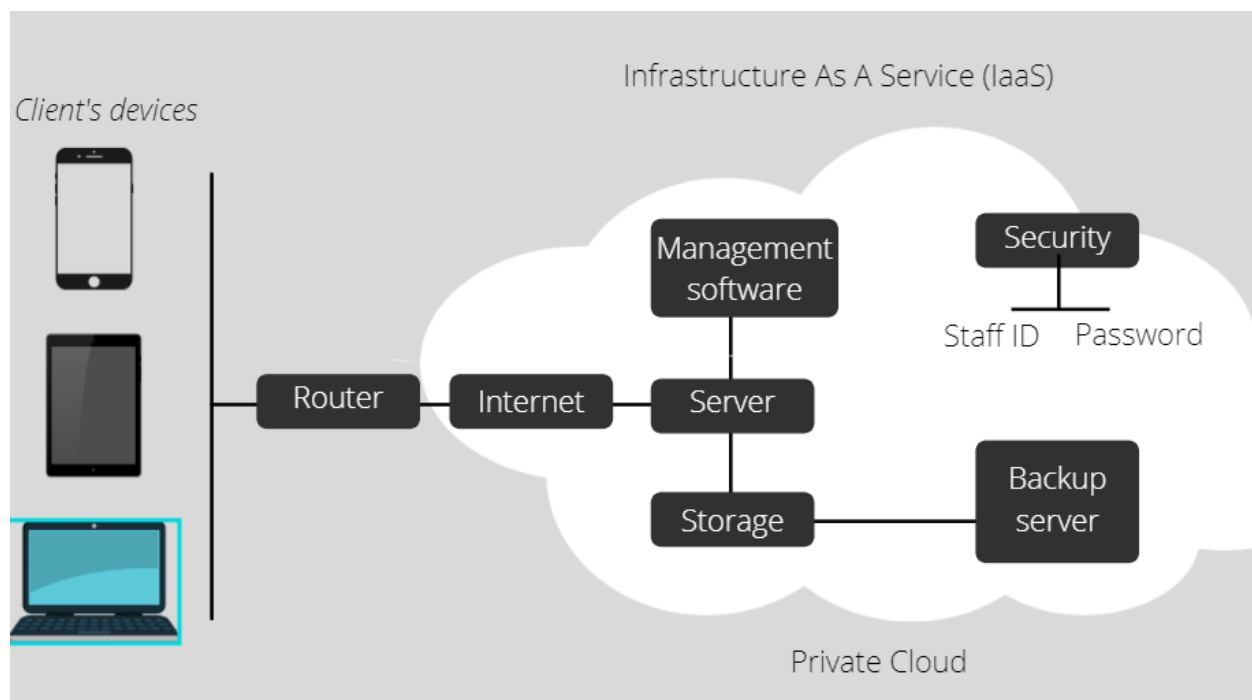
This application enables faster booking with just a simple tap whereas the staff just need to log in with their staff ID and choose the meeting room that fulfill their requirements while also being able to set their date and time for the meeting. As a result, to address the issue of overlapping conference room bookings, we included a calendar in our app that allows staff to see which days of the month the meeting room is booked, as well as preventive measures in the event that staff did not pay attention to the available day for booking, we made it so that staff could only book days that are available.

Aside from that, because our application is more efficient, it may provide a lot more benefits, such as not limiting us to only booking meeting rooms on specific days and during specific working hours. As we knew, the receptionist had a fixed time schedule which obstructed other staff to book on weekends instead, which could give the staff disadvantages such as not being able to book the meeting room during the desired time. Our software proved to be flexible, allowing us to access the booking app at any time and from any location.

In addition to that, the problem encountered is that to book manually, it would include pictures of the conference room which require the client to go over personally which could waste their time. Our app not only gives photographs of the meeting room for the client to book, but it also allows the employees to virtually examine the design and area of the meeting room rather than personally going over to inspect the meeting rooms.

## Architecture planning and design

The cloud architecture that we will be using is Infrastructure as a Service (IaaS). This eliminated the need for organizations to purchase servers, networks, or storage devices by providing the necessary infrastructure. This allows the company to manage their own software and application and they only need to pay for the capacity that they need at any given time. The cloud that we are planning to do is a private cloud, since this app is created only for SmartLab company and their staff. The components in the architecture consist of management software, server and storage of the cloud which will link to cloud infrastructure through the Internet. Security is also a part of our cloud architecture which keeps our app on being a private app that only consists of the staff in the company of SmartLab which they need to enter by using their Staff ID and password. Our system gets through to the end users through the router to provide a wider range of networks so that our app can be used on different devices. Our architecture also will have a backup server to properly keep our data such as the booking of the meeting room, staff information and other datas. This can prevent data loss in case of any technical issues happening.



## **Conclusion**

To summarize our project, we were able to assist workers in saving and managing their time more effectively, in which our application is developed to assist in the booking of a conference room so that the process of booking runs quickly and efficiently. We were also able to provide Smartlab staff with our top facilities by using our application where it is designed to make booking a meeting room more convenient.

Although we have tried our best to make a flawless application to keep our client satisfied, there are a few limitations that cannot be avoided by making mobile apps. Firstly, mobile applications do not substitute a website which might be a big disadvantage since different urls are needed. Next, we can't prevent bugs from happening, so updates and maintenance are needed frequently to keep the application running smoothly. Other than that, the application also needs the internet to use it since we need to sync the data with every user of the application.

Our software is unique in that it can be used from home and works on both weekdays and weekends, making it ideal for last-minute planning or planning ahead of time. Aside from that, this application is restricted to Smartlab's employees, which emphasises its distinctiveness even more. To further substantiate our claim, our application included the best booking meeting room for simpler inspection and supervision of the meeting room's design. Another unique feature of our programme is the security, which can be accessible via the employees' biinformatic information, such as their fingerprint instead of just using their ID which could be accessed by anyone else. This meeting room booking application is important as it provides small businesses places to organize their meetings. Through an organized meeting, their staff can discuss their business. It also gives chances for the businesses to grow. On top of that, the application shows SMARTLAB SDN. BHD is well advanced by using an effective and efficient way to book a conference room.

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