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Taman Setiawangsa Kuala Lumpur  
WP Kuala Lumpur 54200

# SARAH WARDINA BINTI RAFIDIN

## PROFESSIONAL SUMMARY

I am an ambitious and responsible student with proven leadership and highly adaptive skill. My experiences provided opportunities to develop knowledge for life-long learning and growth. I am highly motivated to continue seek for knowledge and improving myself.

## SKILLS

|                      |                |                      |
|----------------------|----------------|----------------------|
| Programming (C, C++) | Microsoft Word | Microsoft PowerPoint |
| Microsoft Excel      | Video Editing  | Canva                |

## EXPERIENCE

### Sales Associate

Good2U Outlet Store, Dec 2019 - Feb 2020

Resolved customer concerns using strong communication and conflict management skills. Helped customers navigate store, locate items, complete sales and process returns. Rotated stock through clearance markdowns and special sales promotions.

## EDUCATION

### Bachelor of Computer Science (Data Engineering) with Honours

Universiti Teknologi Malaysia (UTM), Johor Bharu, Johor, Oct 2025

First year student in the School of Computing, Faculty of Engineering.

### Foundation in Engineering

Pusat Asasi UiTM Kampus Dengkil, Dengkil, Selangor, Jun 2021

Graduated with 3.89 GPA. In recognition for scoring highest marks (Top 10%) in Mid Term Test July - November 2020 Session. Participated in e-Sulam Innovate 2021, organized by Ministry of Higher Education with a project called Malaysian Heritage: The Art of Dance; a project focused on enriching Malaysia's tradition specifically in dance.

### Pure Science Stream

SMK Taman Setiawangsa, Kuala Lumpur, WP Kuala Lumpur, Dec 2019

Graduated with 6As 3Bs in *Sijil Pelajaran Malaysia* (SPM). Chosen for the excellent student program called *Juara* along with 19 other students.

### Pure Science Stream

SM Sains Seri Puteri, Kuala Lumpur, WP Kuala Lumpur, Apr 2019

Elected as a prefect in *Siaraya* Bureau who in charged for multiple social and official school events. Represented school in Netball and managed to get 1st place in district level, 3rd place in state level.

## VOLUNTEER

### Sponsorship Unit

COMP FAIR 21', Univerisit Teknologi Malaysia, Johor Bharu, Oct 2021 - Nov 2021

Accomplished multiple tasks in a fast-paced environment. Managed to handle stressful situations professionally and multi-tasked with ease. Helped crew members handle high-volume work by prioritizing tasks and organizing tasks.

### Community Work Volunteer

Tourism Terengganu, Kuala Terengganu, Terengganu, Aug 2017

Distributed flyers and delivered information to the public and tourists through social media postings and outreach initiatives. Handled tourists with language barrier calmly and professionally to give a good impression of Malaysians.